



Get more out of your critical illness insurance or personal health insurance

Ask your advisor if your plan provides you with access to Best Doctors services.

Best Doctors isn't part of the policy. We can't guarantee its availability. It may be withdrawn at any time.

Access Best Doctors when you need it.

Call 1-877-419-2378

As a Best Doctors member, you'll be connected with a dedicated Member Advocate who will provide you with ongoing support and guidance to help you make the right healthcare decisions.

Your Member Advocate will:

- assist you throughout the Best Doctors process,
- liaise with the Best Doctors specialist(s) reviewing your case, and
- keep you informed of the progress.



Get expert medical information and opinions

Best Doctors®

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Life's brighter under the sun

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Best Doctors services



What is Best Doctors?

If you are faced with a medical condition, trying to sort through the maze of information can be as stressful as the diagnosis itself.

With critical illness insurance or personal health insurance from Sun Life Financial, you can get access to Best Doctors – an international physician network that can help you understand your medical condition and treatment options.¹

When you're facing the uncertainty of a medical condition, Best Doctors offers services to give you the information you need to make more informed decisions about your healthcare. Best Doctors can help you get:

- the right information,
- the right diagnosis, and
- the right treatment.

With Best Doctors, you can access these unique services:

InterConsultation™

- Provides an in-depth review of your medical files, including diagnostic test results and the retesting of pathology.
- A leading medical specialist recommends diagnosis and treatment options.
- Receive a comprehensive report you can share with your treating physician.
- Can potentially reduce serious complications that result from a misdiagnosis.
- Helps you and your treating physician determine the proper course of action.

FindBestDoc™

- When you are looking for a specialist, Best Doctors will conduct a customized physician search and recommend leading Canadian specialists who are accepting new patients.^{2,3}

FindBestCare®

- When expert physicians or leading care facilities are required outside of Canada, Best Doctors will find them for you and call each doctor or treatment facility to ensure they're accepting new patients.^{2,3}

Best Doctors 360^o™

- Provides you with medical information and resources, one-on-one support and customized health coaching for a wide range of health concerns, from simple to serious.
- Receive healthcare information on topics such as wait times, drug funding programs, and health assessment tools.

Family access to Best Doctors Services

You, your spouse and dependent children can use the services while your insurance coverage is in place any time you suspect you have a medical condition. You don't need to make a claim to access the services.

¹ This value-added service is included with the purchase of some critical illness or personal health insurance plans from Sun Life Financial.

² Access to a Canadian specialist requires a referral from your treating physician.

³ Expenses associated with medical treatment, travel and lodging relating to the FindBestDoc and FindBestCare services are your responsibility.